PROJECT SNAPSHOT

SOUTHWESTSOLUTIONSGROUP

Smart Package Lockers Give UTPB Students 24/7 Pickup Access

The University of Texas Permian Basin needed a better way to manage student mail and packages while offering pickup outside regular mail center hours. Southwest Solutions Group installed smart package lockers that give students 24/7 access using their campus ID. Electronic notifications, pickup reminders, and access records help staff manage the process.

INDUSTRY

Education

Completed for a university mail center supporting student mail and package pickup.

LOCATION

Odessa, Texas

Completed for a campus mail center in the Permian Basin region.

FACILITY TYPE

Mail Center

The project supported student-facing mail and package distribution.

SOLUTION

24/7 Package Pickup

Smart lockers gave students access to assigned items anytime, day or night.

PRODUCTS USED

Smart Package Lockers

The system combines smart lockers, student ID access, notifications, reminders, and access records for controlled package pickup.

OPERATIONAL GOAL

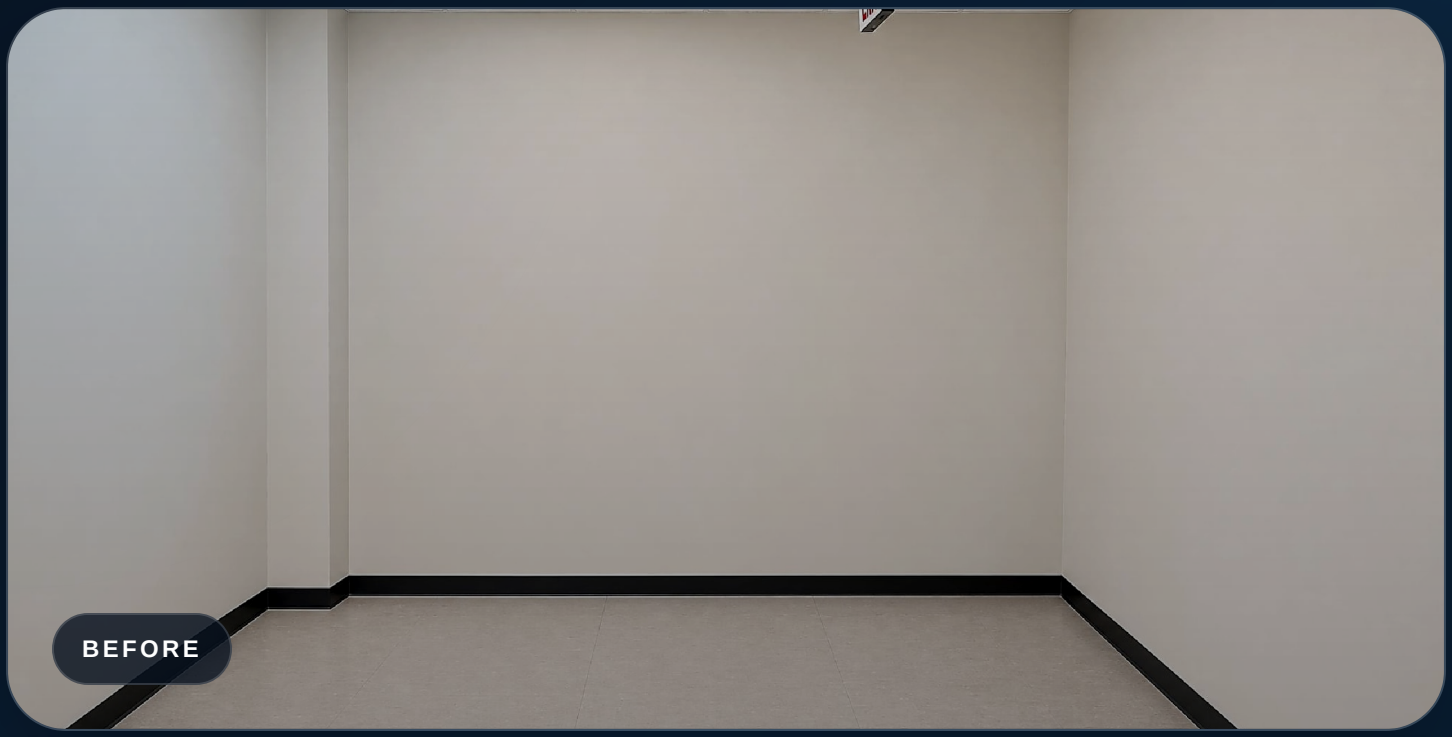
Move Packages Out of Mail Center

The Mail Center needed a faster way to distribute items while giving students more flexible retrieval access.

THE PROBLEM

Campus Package Pickup Needed After A Building Remodel

After completing a building remodel, the University of Texas Permian Basin Mail Center needed a dedicated place for student mail and packages. Items had to move out of the mail room quickly, and students needed pickup access that worked beyond staffed counter hours and fit daily campus schedules.



01

Limited Pickup Flexibility

Students needed a place to retrieve mail and packages at any time, day or night. Regular mail center hours did not give students the flexibility to pick up packages whenever they needed.

02

Mail Room Space Pressure

Packages waiting for pickup used space inside the mail center. The Mail Center needed a secure holding area that moved items out of the active mail room workflow.

03

Tracking Package Pickup

The Mail Center needed a controlled pickup process with a record of locker activity. Recording who accessed which locker and when provided an audit trail for package handling.

THE SOLUTION

Smart Package Lockers Provide 24/7 Student Pickup

Southwest Solutions Group installed smart package lockers at the University of Texas Permian Basin Mail Center, turning an empty wall into a 24/7 pickup area. Staff place packages in assigned lockers, and students use their campus ID to collect them. Automatic notifications, reminders, and access records help the mail center manage pickups.



WHAT WE INSTALLED

Smart Lockers With Student ID Access

The installed smart lockers provide a dedicated holding point for student mail and packages. Students use their campus ID to access assigned items, and electronic notifications tell them when an item is ready and where to find it.

WHY IT FIT

A Practical Use For An Available Wall

The Mail Center had a blank wall and needed a package pickup method that kept items from sitting in the mail room. Smart lockers fit the space and created a 24/7/365 retrieval point for student packages.

OPERATIONAL IMPACT

More Space in the Mail Center

The lockers helped the Mail Center move packages into a controlled pickup area while maintaining student access. Reminder settings also support follow-up when an item is not retrieved within the specified time frame.

IMPLEMENTATION

Smart Package Locker Installation Completed in One Day

Southwest Solutions Group installed and programmed the smart package lockers in one day. The team turned an unused wall into a student pickup area with campus ID access, electronic notifications, reminders, and access tracking. The new system gave the mail center a dedicated place to hold packages until students picked them up.

01 DISCOVERY & SITE SURVEY

Defined The Mail Center Pickup Need

The project started with the Mail Center's need to move student mail and packages out of the mail room quickly. The available wall area and pickup workflow helped define the smart locker approach.

02 LAYOUT, POWER & DATA PLAN

Planned Lockers For The Available Wall

A layout was prepared so the smart locker system could fit the designated wall area. Planning also accounted for the access and programming needs tied to student ID pickup and electronic notifications.

03 SUBMITTALS & APPROVALS

Prepared The Project For Installation

Southwest Solutions Group coordinated the project details needed to move from layout planning to installation.

04 FABRICATION & DELIVERY

Coordinated Locker Delivery

The smart lockers were prepared and delivered for installation at the University of Texas Permian Basin Mail Center. Delivery coordination supported the planned one-day installation and programming effort.

05 INSTALLATION & PROGRAMMING

Installed And Programmed The Lockers

The installation crew installed and programmed the lockers in one day. The completed system supported student ID access, electronic notifications, reminder settings, and audit trail records.

06 ONGOING PACKAGE PICKUP

Created a Reliable Pickup Process

The completed smart locker system gave the Mail Center a consistent way to manage student package pickup. Students can collect their items outside regular mail center hours using their campus ID.

RESULTS

24/7 Package Pickup and Better Mail Center Organization

The smart locker system changed how the University of Texas Permian Basin Mail Center handles student package pickup. Items can be placed in lockers instead of remaining in the mail room, and students can retrieve mail and packages when it fits their schedules.

PRIMARY OUTCOME

24/7/365 Student Package Pickup

Students gained the ability to retrieve mail and packages anytime, day or night. That access addressed the core project need for pickup beyond staffed counter hours.

WORKFLOW

Less Package Storage in the Mail Center

The Mail Center can place items in smart lockers for student retrieval instead of holding them in the mail room. Electronic notifications help students know when they have an item and where to find it.

ORGANIZATION

Package Pickup Tracking With Access Records

The lockers record who accessed which locker and when. That audit trail gives the Mail Center clearer visibility into package pickup activity.

LONG-TERM VALUE

A Consistent Campus Pickup Process

The smart locker system gives the Mail Center a dedicated way to distribute items while freeing up mail room space. Students benefit from a pickup process that works around changing daily schedules.

PROJECT GALLERY

Smart Package Lockers at the University of Texas Permian Basin

Project photos show the completed smart locker installation for the University of Texas Permian Basin Mail Center.







READY TO SOLVE A SIMILAR PROBLEM?

Plan Smart Package Lockers for Your Campus

Southwest Solutions Group helps colleges and universities improve package pickup with smart locker systems designed for campus mail centers.

If your mail room needs more space, better access, or a controlled pickup process, our team can help evaluate the workflow and recommend a smart locker layout.